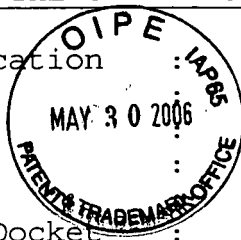


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Aleksander Szlam
Serial No. : 09/885,717
Filed : June 20, 2001
For : DYNAMIC HELP OPTION FOR INTERNET CUSTOMERS
Examiner : Kieu D. Vu
Attorney's Docket : CONCERTO-512XX
Group Art Unit : 2173



I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Issue Fee, Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450 on May 25, 2006.

By

Andrew R. Martin, Esq.
Registration No. 45,413
Attorney for Applicant(s)

NOTIFICATION OF LOSS OF ENTITLEMENT TO SMALL ENTITY STATUS

Mail Stop Issue Fee
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

Patentee respectfully requests removal of small entity status pursuant to 37 C.F.R. §1.27(g)(2). Applicant submits that there has been no attempt to fraudulently establish small entity status, but rather that a recent corporate merger prevents Applicant from claiming small entity at this time.

Respectfully submitted,

By

Andrew R. Martin, Esq.
Registration No. 45,413
Attorney for Applicants

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Date: May 25, 2006